

• **The cleaning generally depends on local requirements.** This document purpose is to serve as a basis and to be adapted to your needs.

• **The aim of cleaning** is to remove dirt. This can be efficiently done with a mechanical action, without detergents: using an appropriate microfiber or a machine. The use of detergents remain helpful in targeted way, for example to tackle grease or stubborn dirt. Neutral detergents pH <9, Alcaline detergents pH ≥9.

• **In the areas where desinfection is essential** (operating theatres, hospital rooms, etc.) alternate between neutral detergent and an appropriate desinfecting detergent. Comply with the detergent manufacturer instructions.



Damp sweeping equipment

Flexible mop preferably fitted with single-use antistatic and/or pre-impregnated mop pads



Mechanical cleaning equipment

Auto scrubber, rotary cleaner or single-brush machine



Mechanical cleaning disc

3M colour discs or equivalent /melamine discs



Manual cleaning equipment

Flat mop and washable microfiber pad



Steam cleaning equipment

Follow the manufacturer's recommendations



3M red rectangular pad or equivalent, or melamine rectangular pad

Can be used with or without pad holder and telescopic handle

	Equipment used	Cleaning products	Cleaning methods
First use Mechanical cleaning	+ + Melamine disc if very soiled OR	Water without detergent	<ul style="list-style-type: none"> Damp sweeping Mechanical cleaning with melamine disc at 150-300 rpm (with water recovery)
	+ + or if soil OR	Neutral detergent or alkaline detergent	<ul style="list-style-type: none"> Damp sweeping Mechanical cleaning at 150-300 rpm (with water recovery)
Regular cleaning Manual cleaning OR	+	Water or, if necessary Neutral detergent / Disinfectant detergent / Cleaning care product	<ul style="list-style-type: none"> Damp sweeping Manual cleaning with flat mop and microfiber
	+ + or light green OR	Water or, if necessary Neutral detergent / Cleaning care product	<ul style="list-style-type: none"> Damp sweeping Mechanical cleaning at 150-300 rpm (with water recovery)
Deep cleaning Manual cleaning OR		Water or neutral detergent	<ul style="list-style-type: none"> Damp sweeping Manual cleaning with rectangular melamine pad Rinsing with clean water
		Alkaline detergent	<ul style="list-style-type: none"> Damp sweeping Manual cleaning with red rectangular pad Rinsing with clean water
Mechanical cleaning	+ + or light green OR	Alkaline detergent	<ul style="list-style-type: none"> Damp sweeping Mechanical cleaning at 150-300 rpm (with water recovery) Rinsing with clean water
	+ + Melamine disc OR	Water or neutral detergent	<ul style="list-style-type: none"> Damp sweeping Mechanical cleaning with melamine disc at 150-300 rpm (with water recovery)

Non-exhaustive list of recommended detergents

KIEHL : Econa Eco Balance* Dopomat**, Dopomat Intenso**

TANA : Green care SR15*, Floor Cleaner S*, Clean Fresh*, Difotan*, Clean Extreme*, Innomat**, Tanex Trophy**

ECOLAB : Brial Clean S*

ROCHEX : Lumisol*, Roctonic Boosté**

BUZIL : HC 43**

Dr. SCHUTZ : PU Reiniger**

DIVERSEY : Asset*

DREITURM : Multinetzer*, Goldreif [green]*, Goldreif [blue]*, Linorein**, D1 Neu**

LABORATOIRE ANIOS : Sulfanios Premium***

- Gerflor can provide expert advice on choosing the equipment and application methods that correspond to your needs. **If you would like to change your cleaning procedures, please contact us as soon as possible** and together we'll look at how to properly clean your flooring and avoid any warranty-related problems.
- **First cleaning:** Never use black discs, chemical strippers, dry polishing, buffing, sealing or other processes that may damage the Neocare™ surface treatment. Use of a floor cleaning method other than those recommended above may result in loss of adhesion and resistance to stains and scratches.
- **Regular cleaning:** Mechanical cleaning produces the best results. For areas where this is not possible, it is recommended that daily maintenance be carried out manually (with a microfibre flat mop), and intermittently with mechanical cleaning if necessary. The use of a damp mop may require more frequent deep cleaning. The microfibre flat mop or mechanical maintenance equipment can be used with water without detergent, alternating with detergent cleaning if necessary.
- **Deep cleaning:** To be performed when dirt accumulates to form a film, deposits or becomes particularly visible. The frequency of deep cleaning depends on the intensity and type of daily traffic. Never use melamine discs **dry, without water**. When cleaning is completed, remove the disc from the machine, rinse it and leave to dry vertically.
- **Mats positioned at the entrance restrict the introduction of dirt, grit and damp. This helps reducing short term clean frequency and preserve the appearance of flooring in the long term.** For optimal entrance mat effectiveness, the standard recommendation is at least 4-5 stemp in length and 3 different levels (coarse, medium and fine). The mats should be cleaned regularly.
- **The swivel castors** should be in accordance with the standard **EN12529**, type W. Use soft-coated swivel castors to prevent grit damage to the floor surface that would spoil its appearance and make it harder to clean. Otherwise a protective mat can be used.
- **Furniture glides** should be made of soft plastic (Teflon) or felt pads that will not scratch the flooring. On cantilever type chairs, any screwed-on protective components may present a risk if a screw becomes loose since screws or screw holes with sharp edges could scratch the flooring. **Do not use rubber protective caps** for chair legs: a chemical reaction with the floor covering could lead to permanent traces. Heavy furniture with small contact area legs should be avoided.
- Colouring detergents (hair tinting lotions), oxidising metal taps and terracotta pots might also cause irreversible staining.
- Scratches: Gerflor can offer you various solutions for treating scratches, from light through to more obvious scratches. Contact Gerflor for advice on the best techniques to ensure that your warranty remains valid.
- Protect flooring from the paint, glue and so on by covering with an appropriate material (e.g. PE foil).

STAIN REMOVAL DURING WORKS

Removing traces of paint

- **Do not use abrasive cleaning equipment** (Scotch Brite, scouring pads, steel wool, etc.).
- **Use the solvent for the paint if known.** If the solvent is not known, start with solvents such as Essence C, White Spirit, etc. before trying stronger solvents (such as Taraclean spray). If the stain proves hard to remove, do not persist.
- **Wipe and rinse the floor thoroughly after applying the solvent.**

Paint drips

A freeze spray will yield very good results when paint has formed a drip on the material (freeze sprays can be purchased from cleaning product manufacturers or in pharmacies).

Traces of adhesive

- **Fresh traces of acrylic adhesive (< 1 month)**
Apply a water-based solution with added removal agent, leave to act and then mechanically clean and rinse the floor.
- **Dried traces of acrylic adhesive (> 1 month)**
Use Essence C or White Spirit. Wipe and rinse the floor thoroughly after applying the solvent.

Rust

Apply an anti-rust product or oxalic acid. Rinse thoroughly.

Food grease / paint / ballpoint pen / felt-tip pen / heavy grease (tar)

Apply a solvent such as Essence C or White Spirit. Rub with the undiluted product and rinse with water.

Traces of rubber marks / Traces of shoes

Apply an alkaline detergent (such as Dynatech Trophy) to traces of shoes. Leave to act for 5 minutes. Rub.

Chewing-gum

Use a freeze spray to harden the chewing gum, and then remove it with a plastic spatula.